

## Justification and Approval for Brand Name

1. Contracting Agency: Defense Human Resource Activity- Procurement Support Office  
4040 N Fairfax Dr Suite 120 Arlington, VA 22203

2. Authority Cited:

10 U.S.C.2304(c)(1), FAR 6.302-1 -- Only One Responsible Source and No Other Supplies or Services Will Satisfy Agency Requirements –BRAND NAME.

3. Description of Supplies and Services: Civilian Personnel Management Service (CPMS) is in need of continuous maintenance on backup agents on the CA ARCserve product that we are currently using. CPMS has 18 licenses for 18 file and application servers that require daily backups. CPMS requires all our backup components to be ready for a disaster should it occur. A disaster is a failed backup and a required restore that would be required from backup tape should a server fail, fire in the premises that destroys the server, water leaking in the premises onto the server, or a user who has deleted their data by mistake. The CA ARCserve server and agent's component software copies data from user's daily work and email from the server in our organization to backup tapes for daily backups. We then store the tapes in a secure location. This function cannot occur without backup software and its agents. The backup software is automated and allows for backups of files and databases while users are still accessing the data at the same time.

CA ARCserve Backup supports Windows, UNIX, Linux and NetWare environments adding modules to provide additional levels of protection without having to learn a new product or buy another solution. Integrated data deduplication improves the economics of backup and recovery by enabling longer retention periods, providing a cost-effective means of reducing storage, protecting critical data and integrating, configuring and managing data deduplication in the existing backup environment. CA ARCserve Backup further employs specific agents to support core applications – including Microsoft SQL Server, Microsoft Exchange Server, Microsoft SharePoint, Oracle, Lotus Domino, SAP R/3 and Sybase.

Maintenance including Global Support, CA Support Online, Updates, Fixes and Security Alerts shall be provided for the following:

Description	Qty
CA ARCserve Backup Agent for Microsoft Exchange for Windows - Enterprise Maintenance Renewal (1 year)	8
CA ARCserve Backup Tape Library Option for Windows - Enterprise Maintenance Renewal (1 year)	4
CA ARCserve Backup SAN Option for Windows - Enterprise Maintenance Renewal (1 Year)	3
CA ARCserve Backup Agent for Open Files for Windows - Enterprise Maintenance Renewal (1 Year)	23
CA ARCserve Backup Agent for Oracle for Windows - Enterprise Maintenance Renewal (1 Year)	3

4. Description of Action: A firm fixed price award is anticipated and the estimated cost is \$8,528.00.

5. Reason for Authority Cited: CPMS currently already have the backup agents. However, we need the maintenance contract to cover any technical support on the agents from the vendor during daily backup routine should we have issues with our backups such as unexpected failures and resolutions to discover why the backup may have failed. The agents allow the backup portion of the software from CA ARCserve to backup files and or databases while users still have files in use. The vendor knows their product and during technical support request, they can best inform us what the issue is and how to resolve it. The maintenance for the agents is proprietary to the software is proprietary and only available for purchase from a reseller of CA Technologies, the manufacturer of CA ARCserve Backup. A non-CA Technologies maintenance provider is not an option.

6. Effort to Obtain Competition: As CA Technologies is the manufacturer of the software agent, only an authorized reseller can provide the maintenance as there is no alternative. Should their maintenance in future years be available through resellers, we will definitely compare their prices and offerings.

7. Effort to remove barriers to/increase competition: There will be no barriers to future competition. Any future requirements will be evaluated on their own merit and, to the maximum extent practicable, shall be procured using full and open competition.

8. Market Research: We are not purchasing any licenses or upgrading; we are simply renewing annual maintenance on the existing CA ARCserve Backup software agents. The CA ARCserve Backup software agents were originally purchased September 27, 2007 and included 3 years maintenance renewal and are expiring soon. The current period of performance ends in September 2010 and is running fine right now; however there will be a lapse in coverage until the contract is awarded.

An account manager at CA Technologies and a list from the CA ARCserve website were used to help gather resellers. Sterling Computers is a SBA Certified Small Disadvantaged Business expiring on 3/23/2011 and also a SBA Certified Hub Zone Firm. Unistar-Sparco Computers is a SBA Certified Small Disadvantaged Business and a SBA Certified 8A Program Participant, both expiring on 9/13/2017. Myriad Solutions is a small business and an authorized partner of CA Technologies.

9. Interested Sources:

<b>Source 1:</b>	
Company Name	Sterling Computers
Address	1508 Square Turn Blvd.
City, State, Zip	Norfolk, NE 68701
POC Name	Heidi Weyhrich
Phone	402-379-1030 Ext. 116
Fax	402-379-2855
Email	heidw@sterlingcomputers.com
<b>Source 2:</b>	
Company Name	Unistar-Sparco Computers, Inc.
Address	7089 Ryburn Drive

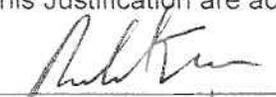
City, State, Zip	Millington, TN 38053
POC Name	Hunter Rasbach
Phone	901-872-2272 Ext.839
Fax	901-872-8482
Email	hunter_rasbach@sparco.com
<b>Source 3:</b>	
Company Name	Myriad Solutions
Address	16843 Harbour Town Drive
City, State, Zip	Silver Spring, MD 20905
POC Name	Javed Matin
Phone	301-476-9190
Fax	301-476-9195

10. Other Factors: If we do not continue maintenance, then we are unable to receive technical support for this product should a backup disaster occur during maybe a critical standpoint. The backup agents work together with the backup software ARCserve Server component. One component can work without the other and that's the server component only. However, with the server component not using the agents, the server component will not backup files that are open or in use by users so this is impossible with database such as email. The agents cannot work without the Server component of ARCserve at all. We already have the server component maintenance until next year and we continually need the agents to work with the server components in order for us to keep proper backups in line and to know that if a disaster should occur, support is a phone call away.

11. Technical Certification: I certify that the supporting data under my cognizance that are included in this Justification and Approval are accurate and complete to the best of my knowledge and belief.

Signature:  Date: 9/1/10  
Typed Name/Title: Richard Merven Office: TSO

12. Requirements Certification: I certify that the supporting data under my cognizance that are included in this Justification are accurate and complete to the best of my knowledge and belief.

Signature:  Date: 9/1/10  
Typed Name/Title: Richard Merven Office: TSO

13. General Counsel Review: (Applicable to J&As for requirements at/above \$100,000)

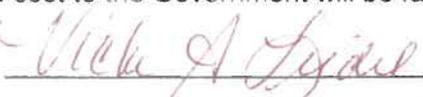
Based on the foregoing, this Justification is legally sufficient.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Typed Name: \_\_\_\_\_ Office: \_\_\_\_\_

#### APPROVAL

Approval is granted subject to the availability of funds and provided that the products/services described herein have otherwise been authorized for acquisition.

14. Contracting Officer: I certify that the facts and representations included in this Justification are accurate and complete to the best of my knowledge and hereby determine that the anticipated cost to the Government will be fair and reasonable

Signature:  Date: 15 Sep 10  
Typed Name: Vicki H. Liedel Office: PSO